



# Diocese of Guildford Education Services Portal School Admin Guide

# **Finding the Education Services Portal**

### Go to https://gdbe-elevate.org

### Registering

To register as a new user to site click on the login / register button in the top right-hand corner of the page:



Under the login form, click on the 'Register for a new account' link. Fill out the form and click on the Register button. You will receive an email to verify your account. Click on the link within the email. Your school will be informed that you have registered.

# Logging in for the first time

You need an email and password to log in to the site.

If you have been registered by The Diocese of Guildford or your school you will have received a verification email. You will need to click on the link within this email in order to verify you email address and request a password before you can log in.

### Didn't get the email?

Check your spam folder to make sure it didn't end up there. You can also visit the following page to resend the verification email:

https://gdbe-elevate.org/forgot-password

### Logging in

In the top right-hand corner of the page click on the login / register button.



Enter your email and password and click Login

Upon successfully logging in, the login / register button will be replaced by the **Account** button.



Clicking on the Account button will show further links, including **My Account** showing your bookings, **Profile** to change your email and password and **Logout** to logout of the system.

Users with other permissions may have further links.

# School Account

To access you school account click on **Account** button in the top right-hand corner of the homepage and then click on the **School Account** link.

School Account	Home   School Account
Dashboard       →       Dashboard         Staff Courses       →       Consultants         Governor Courses       →       No attached consultant	Request additional services
Services $\rightarrow$ SLAs $\rightarrow$ Payments $\rightarrow$ Staff Accounts $\rightarrow$ School $\rightarrow$ Documents $\rightarrow$	Booking Notifications         One school admin account (Primary Admins) will always need to recieve these notifications. Other School Admin accouts can opt-out of receiving these notifications.         You are currently the Primary School Admin         Automatic System Approval Option – applies only to £00.00 zero rated fee course, session or briefing.         You can now opt in to allow our system to automatically approve a £00.00 zero fee course, briefing session or buy back training included in a schools/trust SLA. If you select 'opt in' the session is approved automatically by our system on receipt of the booking request. School Admin is notified but School Admin Approval is not requested. You can opt in or out of this facility.         Allow Automatic Admin Approval
	Virtual Courses Some of our courses will now be delivered online. These will be indicated with an 'Online' lozenge above the course title. Participants will receive an email with access information the day before the course.

The Dashboard shows the contact information for you Consultants.

On the right you have options to request services and manage Booking Notifications.

### Staff and Governor Courses, Service Requests

Dashboard $\rightarrow$	Staff Co	ourses			
Staff Courses $\longrightarrow$	Search Bool	kings			10 ~
Governor Courses $\longrightarrow$		COURSE	EVALUATION	RESOURCES	
$\begin{array}{c} \text{Services} & \longrightarrow \\ \\ \text{SLAs} & \longrightarrow \end{array}$	Approved	Online <u>Diocesan School Business Leaders, Managers and Bursar</u> <u>Network Meetings</u> 24/06/2022 11:00-13:30 Damian Belson			
Payments $\rightarrow$ Staff Accounts $\rightarrow$	Approved	Online Headteacher Sabbatical Briefing Session - GDBE Schools HR Service 05/03/2021 11:30-12:15 Jo Bloggs			
$\begin{array}{c} \\ School \\ \hline \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ $					

Bookings can either be Pending (waiting for approval), Approved or Rejected. Course bookings can also be held on a waiting list if the course is full. You are able to delete bookings that have yet to be approved.

If a member of staff makes a booking, you will receive an email requesting approval.

The bookings list will indicate when a booking requires your approval.

### To approve a booking

Click the icon to approve a booking.

A popup confirmation window will open. Click 'Yes'.

### To delete a booking

If a course booking has yet to be approved by GDBE, it can be deleted without penalty.

(X) Click the icon to delete a booking.

A popup confirmation window will open. Click 'Yes'.

# **Booking Courses or Services**

To book a course or service on behalf of a member of staff, the staff member must have an account. (See section on Staff to register a user).

When booking a course or service you will have the option of selecting the member of staff the booking is for.

Diocesan Sch	ool Business	Leaders, Ma	nagers and	Book Course	Tutors & Venue
Bursar Netwo	ork Meetings			Date	
Our annual series of 3 r and Bursars. We warmh			, 3	24/06/2022 11:00-13:	30 ~
Content:				Who's attending the	training?
GDBE elevate Educ	cation - Updates			Select Participant	•
• GDBE elevate HR -	Update and Surgery			Any Dietary Require	monte?
<ul> <li>GDBE Property and</li> </ul>	d Buildings Team Sur	gery		Any Dielary Require	
• Network Focus - C	urrent national, regio	nal and local agendas			
meet the needs of	children and families r you in your profess		community and	Would you like us discuss your needs	to contact you to
This network is <b>FREE</b> fo elevate CORE. There is	a small fee for those	who are non-member	S.	I would like a <u>Churc</u> Anything else about	th House Parking Perm
All bookings must be m post session materials a					
School Business Leade Academies	rs, Managers and Bur	sars working in Churc	h Schools and	I accept the <u>Bookin</u>	ng Terms & Conditions
Standard Price				Request Co	urse —
EsLA Standard £36	EsLA Core Free	EsLA Extend+ Free	EsLA Enhance++ Free		

# **Requesting a Service Level Agreement**

To request an SLA, click on the **Services** link in the menu bar and select **Core Membership & Services**.

### **Our Service Offer**

Our CORE support package provides an initial half-day of Education specific support, access to our strategic HR partner and a host of training benefits. If you need to allocate more time with us, we are on hand to discuss various choices for support to ensure we best meet needs and arrange timelines within the subscription period.

Our specialist Education and HR support 'bundles' are designed specifically to give you this flexibility to extend our support in school with your team. Through a bespoke programme of visits and agreed areas of focus, we will work with you to identify, plan and implement key priorities. Each one shaped to work in partnership to help you achieve better outcomes for your school and pupils.

We support with the self evaluation of leaders and provide professional challenge to enhance your thinking and planning. Specifically, but not exclusively, we engage in teaching and learning, self evaluation, validation and phase reviews as well as engaging you in professional dialogue to help solve problems and deliver initiatives.

Your GDBE elevate consultant is there to provide both challenge and support. All our consultants are educators themselves, highly experienced professionals with a track record of success.

#### CORE Support 2022-23

- Dedicated GDBE elevate consultant
- Half-day support and guidance
- GDBE elevate support package 'bundle' options
- Strategic HR Guidance
- People Matters e-magazine: essential reading for HR
- Training and Development Benefits
  - Practitioner Networks
  - Governance training and e-learning

# More Info $\longrightarrow$

You can also view and request a Service Level Agreement. Click on the **More Info** button in the Our Service Offer box. If the SLA for the following year is available this will show beside the current SLA box.

SLA pricing will be based on one or more factors such as pupil numbers, school type or status. The portal will automatically select the correct band.

#### Click on **Request** button to go to the SLA Request form.

#### **GDBE** elevate CORE

Our GDBE elevate CORE agreement is primarily designed to support CofE Church Schools, Single Academy Trusts and Multi-Academy Trusts, and Mixed Trusts with Church of England members within the Diocese of Guildford.

Each agreement comes with our GDBE elevate CORE support package. <u>Download our brochure</u> for full information about CORE support package buyback.

GDBE elevate CORE members benefit from price discounts on all GDBE elevate service and training.

#### Please note:

- You must be registered with us and logged into you account to order this agreement and additional support package 'bundles'.
- Our prices are quoted exclusive of VAT @20%.
- The agreement period is for one academic year.
- Renewal is automatic until you notify us of cancellation.
- Package bundle add ons are valid within the subscription period.
- Other terms and conditions may apply.

Small Schools	90 or less on roll	£595.00
Per School/Academy		£795.00
	Request →	

## **SLA Request Form**

#### CORE Support

SLA Request			SLA	£ 795.00
SLA			Bundles Total	£ 1750.00 £ 2545.00
GDBE elevate CORE         The SLA price is based on your school information: 100 pupils         If this is incorrect, please edit your <u>school information</u> (dropdown) prior to submitting this request.         Select from the following to be included free in your package:         Leadership, Governance         Christian Distinctiveness   Activity 1 - Consultation Visit         SIAMS Review - Part 2         Leadership, Curriculum Support - Half-day         SIAMS Governance         Collective Worship   Activity 1 - Consultation Visit         Religious Education   Activity 1 - Consultation Visit         Spiritual Development   Activity 1 - Consultation Visit	£ 795.00		I accept the <u>Book</u> <u>Conditions</u> Request SLA Bundles Request HTAPM Standard DDE Support (x2)	
Service Bundles		Quantity	Contact Jane Whittingdale	
GDBE External Adviser   Headteacher Performance Management + HTAPM Standard	Member Price £ 360.00	• 1 +	Schools Services Mar jane.whittingdale@co t: 01483 484911	
+ HTAPM Comprehensive with mid-year review	Member Price £ 695.00	- 0 +		
Strategic Leadership   Executive Leader/Headteacher Recruitment				
+ DDE and HR Combined Support	Member Price £ 949.00	- 0 +		
+ DDE Support	Member Price £ 695.00	- 2 +		
+ HR Support	Member Price £ 500.00	- 0 +		
Doople (UD)				

Summary

Click on the **School Information** link to correct any information used to calculate the cost of the SLA.

You have the option to select **Service Bundles** to accompany your SLA. To find out more about a bundle, click on the + next to the title.

Clicking on the Quantity field +/- to add service. The Bundles requested will be summarized in the right column.

After reading and agreeing to the **Terms and Conditions** click on the 'Accept Booking Terms' checkbox. Click on the **Request SLA** button to submit the request.

The Diocese of Guildford will review your request and email you confirmation when approved.

Prior to the SLA being approved, you will be able to return and edit the request. The request will be listed under the SLA tab in your School Account.

# **Payments**

After a booking or request has been approved you will receive an email requesting payment. This email will include a link to the invoice.

$\bigcirc$ Dashboard $\longrightarrow$	Payme	ents			
Staff Courses $\longrightarrow$	Search Bo	ookings			10 ~
Governor Courses $\longrightarrow$		INVOICE	DATE	TYPE	
$\bigcirc$ Services $\longrightarrow$	Paid	<u>22-C04347</u>	March 18, 2022	Course	
$SLAs \longrightarrow$					
Payments $\longrightarrow$					
Staff Accounts $\longrightarrow$					
School					
Documents					

The Payments tab will show a list of payments. Payments can either be Pending (waiting for payment) or Received.

# Staff Accounts

School Staff are split in Staff and Governors.

$\bigcirc$ Dashboard $\longrightarrow$	Staff Accounts		
Staff Courses $\longrightarrow$	Search Accounts		Add Staff Account + 10 ~
Governor Courses $\longrightarrow$	STAFF		GOVERNORS
Services $\longrightarrow$	Damian Belson	Ø (8)	No Governors found
$SLAs \longrightarrow$	Jo Bloggs		
Payments			
Staff Accounts $\longrightarrow$			
School			
Documents			

To add a User, click on the **Add Staff Account** button.

Add New Account		
First Name	First Name	
Last Name	Last Name	
Email		
Restrict access to booking		
School Governor		Add s
School Admin		
School Primary Admin		Gover
Role	Please Select V	
Cancel	Save	

E-mail address	The e-mail address must be unique. The reason for this is that the e-mail address is used to login to the system.
Restrict Access to bookings	Tick this box to prevent the staff member from bookings courses or services on the portal
School Governor	Tick this box if the user is a school governor
School admin	Tick this box if you would like the user to have similar school admin rights to yourself
Primary School admin	Tick this box if you would like the user to be the primary school admin. Only one person in a school has this role. They will receive all the email notifications.

### Edit a User

To edit a User.



Click the icon to edit a User.

### Delete a User

To delete a User.



Click the icon to delete a User. A popup confirm box will appear. Click the delete button to remove the User. Deleting a User will not remove the user's bookings.

# **School Information**

This shows the school information help by the portal.

Dashboard $\rightarrow$	School Details	Edit
Staff Courses $\longrightarrow$	Name	Zoom School
Governor Courses $\longrightarrow$	Account Number	
	Туре	Primary
Services	Funding	Community
$SLAs \longrightarrow$	No of Staff	
Payments	Number on Roll	100
	Address	Zoom School,
Staff Accounts $\rightarrow$	Telephone	
School $\longrightarrow$	Email	
Documents →	CEO	
	Deputy	
	Admin/Bursar	
	Trust/Cluster	

Click the Edit button to update the information. Click the same button to then save any changes.

# **Documents**

The portal hosts a large number of documents. These documents support SLAs and Services. Some documents will be accessible to any registered user. Other documents will only be available to schools who have purchased a particular SLA or Service.

Staff Courses       →         Governor Courses       →         Services       →         SLAs       →         Staff Accounts       →         Staff Accounts       →         School       →         Documents       →	Dashboard $\rightarrow$	Documents	
Services       →         SLAs       →         SLAs       →         Payments       →         Staff Accounts       →         School       →         Documents       →         Documents       →         Documents       →         Image: Documents       →         Documents       →         Image: Documents       →	Staff Courses $\longrightarrow$		
Services       →         SLAs       →         SLAs       →         Payments       →         Staff Accounts       →         School       →         Documents       →         Documents </td <td>Governor Courses <math>\longrightarrow</math></td> <td></td> <td></td>	Governor Courses $\longrightarrow$		
Payments       →         Staff Accounts       →         School       →         Documents       →         E Education Services Price Lists and Brochures         □ 2021/22         C Schools HR Service HsLA Resources         □ HR Policies and Modell Letters         □ How to	Services $\longrightarrow$		
Staff Accounts       →         School       →         Documents       →         Education Services Price Lists and Brochures         □ 2021/22         Chools HR Service HsLA Resources         □ HR Policies and Modell Letters         □ How to	SLAs $\rightarrow$	_	
Staff Accounts       →         School       →         Documents       →         E Education Services Price Lists and Brochures         □ 2021/22         E Schools HR Service HsLA Resources         □ HR Policies and Modell Letters         □ How to	Payments $\longrightarrow$	🖻 RE Online Resource Library	
School       →         Documents       →         Education Services Price Lists and Brochures         Documents       →         Education Service HsLA Resources         □ HR Policies and Modell Letters         □ How to	Staff Accounts $\longrightarrow$	Concept Maps for the Faith and Beliefs in the RE Syllabus	
Documents → C 2021/22 C Schools HR Service HsLA Resources C HR Policies and Modell Letters C How to	School $\longrightarrow$	Materials for School Leaders	
HR Policies and Modell Letters     How to	Documents $\longrightarrow$		
		HR Policies and Modell Letters	
Model Contracts Support Staff     D Ray Policies (Model)		<ul> <li>Model Contracts - SLT/Teachers</li> <li>Model Contracts Support Staff</li> </ul>	

To view files, click on the folder title in the left-hand column. The files within that folder will then show within the right-hand column. Click on the filename to download the file.